

SAFETY REGULATIONS AT MELROSE LANDING

Passengers in need of a restroom will be allowed to use the ferry restroom except while it is being fueled or serviced by mechanics.

Passengers are not allowed to stand on the floating dock while boats are actively arriving and departing.

No personal or rental golf carts are allowed on the dock.

Ferry operations have priority over all other use of the dock.

ON-BOARD REGULATIONS

Passengers under the influence of drugs or alcohol may be denied passage as determined by the crew.

Passengers may not drink from glass containers while on the ferry.

Passengers may not lay down on nor put feet or shoes on the boat's seats.

Headphones should be used when listening to music or other audio programs on personal devices.

Cell phone conversations are allowed on outside decks only.

Smoking and vaping is strictly prohibited in passenger waiting areas, docks and ferry.

Remain seated while the boat departs and arrives. Do not sit on steps at any time.

Watch your step over thresholds, ladders and steps.

All passengers & small children must stay off handrails.

Minors must travel with and always be under adult supervision on the docks and boats.

The Daufuskie Island Ferry is not responsible for lost or stolen items. Be sure to take your personal items with you when leaving the ferry.



Passenger and Safety Guidelines

While Traveling with the Daufuskie Island Ferry Company

Passenger Guidelines

Taking the ferry is a little like taking an airplane. You still prepare, pack, check in and board. When you arrive, your luggage will have been offloaded and waiting for you.

RESERVATIONS

Book your travel early. While you can book the ferry on the day of travel, space sells out quickly at busy times—especially in the summer or on holiday weekends.

Reservations are strongly recommended and can be made on-line at www.DaufuskiIslandFerry.com or by phone at 843-940-7704.

Passengers without reservations are not guaranteed passage.

When payment for the reservation is made, a virtual ticket is created for the passenger. The ferry does not use paper tickets for the outgoing leg.

Passengers should check weather and call ahead if they suspect travel advisories or restrictions may be in place.

The ferry has a 100% refund policy if cancellations are made at least 24 hours prior to departure.

Should travel plans change, updates to reservations or refunds can be requested by calling the ferry office 843-940-7704.

GENERAL INFORMATION

There are restrooms at Buckingham Landing and on board the ferries.

The ferries have enclosed climate-controlled cabins and open-air decks.

The ferries are ADA compatible. Request assistance for passengers needing special accommodations.

travel advisories or restrictions may be in place.

Expect delays during foggy weather or when thunderstorms are nearby.

Practice safe behavior when weather conditions are threatening.

All staff members are trained in hurricane preparedness.

In the case of a hurricane advisory, the ferry will operate its schedule until all passengers who wish to leave the island have evacuated.

PRIVATE BOAT USE OF FERRY DOCKS

Private boat use of the docks at Buckingham Landing is prohibited without express consent by ferry company management.

Docks at Melrose Landing can be reserved for long-term or short-term use. Register with the dock master or dock management by calling 843-341-8106

SAFETY REGULATIONS AT ALL FERRY DOCKS

Use the docks at your own risk.

Remain in the waiting area until boarding call is given.

No running and no riding bikes, scooters or skateboards in the passenger areas, on docks or on the ramps.

Be careful on the dock ramps especially at low tide and when walking on uneven or slippery dock surfaces.

Ask a crew member or terminal attendant if a passenger requires special assistance.

Follow crew instructions when boarding or disembarking.

Be especially careful on gangway ramps and boarding plates which may be moving or slippery.

Safety Regulations

GENERAL POLICY

The Daufuskie Island Ferry has the right to deny passage to anyone who does not comply with established ferry policies and procedures including the safety rules and regulations stated below.

All passengers must follow the instructions of any member of the ferry team including the captain, crew, transportation agents, parking attendants and concierges.

Passengers must be appropriately dressed in all areas operated by the Daufuskie Island Ferry.

TRAVELING WITH PETS

For everyone's safety, passengers should keep pets should be on a leash or in a carrier at all times and in all areas operated by the Ferry.

Pets are not allowed in the cabin except for dogs properly identified as service animals.

Pets are not allowed to sit on passenger seating.

Passengers must clean up after their pets on all ferry property.

WEATHER

Ferry operators have strict safety guidelines for operating in adverse weather conditions.

Unscheduled delays and cancellations may occur without notice.

Travel advisories will be relayed to passengers during times of inclement weather.

The captain can suspend operations anytime it is unsafe to travel. This includes short delays for passing weather conditions.

All service stops if wind speeds are sustained at 50MPH or higher.

Passengers should check weather and call ahead if they suspect

Shoes, shirts and bathing suit cover-ups are required in all areas operated by the Daufuskie Island Ferry.

Be prepared for changing weather conditions while on the water and on the island. Dress in layers. Sunscreen and bug spray are always good to have.

Daufuskie has no town-center nor sidewalks so be sure to have a friend, a golf cart or a bicycle waiting for you when you step off the ferry. For more information, go to www.DaufuskieIslandFerry.com.

ARRIVING

Single-day Visitors

Single-day visitors to Daufuskie should plan to arrive at the visitor's center (Suite 102A, 1536 Fording Island Road, Bluffton) 45 minutes prior to departure.

Parking for single-day visitors is free at the Daufuskie Visitor Center where a comfortable shuttle bus will take you to Buckingham Landing.

Overnight Visitors

Overnight visitors should go directly to Buckingham Landing (35 Fording Island Road Extension, Bluffton, SC). Plan to arrive approximately 1 hour prior to departure for assistance with luggage drop-off and parking.

Follow the ferry attendant's instructions for obtaining an over-night parking permit and parking your car.

If the Buckingham Landing parking lot is full, drivers may be instructed to park at the gas station or the Visitors Center.

AT BUCKINGHAM LANDING

Drive slowly as you approach Buckingham Landing.

Obey state parking laws and ferry parking regulations.

Watch for pedestrians.

There is no ticket office at the Landing.

The ferry uses virtual tickets which were created when the passenger paid for his reservation. Virtual tickets are validated upon check-in.

LUGGAGE

Unload luggage at the cargo drop-off area.

All luggage should be closed and tagged with the owner's name.

Carry-on Items

There is no charge for items which passengers can comfortably carry on or roll on at boarding call. No more than 2 bags or 1 wagon may be carried on per person. There is a surcharge for luggage which exceeds a total weight of 50 pounds per person.

Passengers may use collapsible carts, and strollers for carry-on items.

Checked Items

Baggage which is not carried on must be checked with the ferry crew who will load it into baggage carts.

Payment for baggage handling services should be made in cash and given to the crew when the baggage is loaded.

Freight fees apply to selected materials such as building supplies and equipment. Please see our website for freight/cargo guidelines.

The charge for transporting kayaks and bicycles can be included in the reservation or paid by credit card prior to boarding.

Passengers should leave the baggage area as soon as their luggage is checked, and parking permits are received.

Parking the car as directed by the attendant, and proceed to the passenger waiting area.

BOARDING

Ferries follow an *on-time departure* policy.

Request boarding assistance if necessary.

A golf cart, operated by the boat crew, is available for passengers requesting assistance with boarding and deboarding.

Remain in the waiting area until the crew or terminal attendant gives the boarding call.

The Daufuskie island Ferry does not accept cash.

After passengers with pre-paid reservations have been boarded, passengers without reservations can pay with a credit card if space is available.

ON-BOARD CHECK-IN

While underway, passenger check-in begins – an unbelievably simple process. If you have a pre-paid reservation, your name is all you need. It is your virtual ticket.

The crew will confirm that the passenger's name is on the computer list of virtual tickets for pre-paid reservations. If not, payment by credit card will be required.

Paper tickets are not used for the out-going leg. Paper tickets will be provided for the return leg after check-in is completed.

Coast Guard regulations require that all passengers sign the Ferry Manifest Log.